



Montefiore Health System's Network Participation

We regret to inform you that, effective **January 1, 2021**, Montefiore Health System hospitals and physicians, located in the Bronx, New York and throughout the New York metropolitan area, are out-of-network for our employer-sponsored and individual plans, including Oxford, as well as our Medicaid plan.

While our agreement with Montefiore, which affects both UnitedHealthcare and Oxford commercial products, including Medicaid, ended **December 31, 2020**, the **timing of when our members will lose in-network access will depend on the type of plan they're enrolled in:**

- Montefiore's physicians will be out-of-network for all employer-sponsored and individual plans, including Oxford, as well as our Medicaid plan, effective January 1, 2021.
- Montefiore's hospitals will be out-of-network for all self-insured commercial plans, effective January 1, 2021.
- Our members enrolled in fully insured commercial plans as well as our Medicaid plan will continue to have in-network access to Montefiore's hospitals until March 1, 2021.

Please keep in mind the following points:

- In accordance with the two-month cooling-off period mandated by the State of New York, covered services received at a Montefiore Health System hospital **will continue to be in-network until March 1, 2021 for members enrolled in fully insured commercial plans.**
- We will have Transitional Care (may also be referred to as Continuity of Care) guidelines in place so members eligible for Transitional Care and who have scheduled or ongoing medical treatments at a Montefiore Health system hospital will continue to get care as appropriate.

continued...



- There are many neighboring hospitals in our network that members can be referred to, including those listed below.

Neighboring Hospitals	
Facility Name	County
Bon Secours Community Hospital	Orange
BronxCare Hospital Center	Bronx
Garnet Health Medical Center	Orange
Good Samaritan Hospital of Suffern	Rockland
New York Presbyterian Hudson Valley Hospital	Westchester
New York Presbyterian Lawrence Hospital	Westchester
NYC Health + Hospitals Jacobi	Bronx
NYC Health + Hospitals Lincoln	Bronx
NYC Health + Hospitals North Central Bronx	Bronx
St. Anthony Community Hospital	Orange
St. Barnabas Hospital	Bronx
St. John's Riverside Hospital	Westchester
Westchester Medical Center	Westchester

We had sent letters to participants of UnitedHealthcare and Oxford self-insured commercial plans who have used the hospital in the recent past, informing them of our contract negotiations. We will also be mailing a similar letter to our fully insured members prior to January 15. In accordance with the two-month cooling-off period mandated by the State of New York, covered services received at a Montefiore Health System hospital **will continue to be in-network until March 1, 2021 for fully insured members.**

If you would like more information or have questions, please contact your sales representative. Members with questions should call us at the phone number on their health plan ID card.

Insurance coverage provided by or through UnitedHealthcare Insurance Company, UnitedHealthcare Insurance Company of New York, or Oxford Health Insurance, Inc. Oxford HMO products are underwritten by Oxford Health Plans (NJ), Inc. and Oxford Health Plans (CT), Inc. Administrative services provide by United HealthCare Services, Inc., UnitedHealthcare Service LLC, Oxford Health Plans LLC or their affiliates.

©2021 United Healthcare Services, Inc. ©2021 Oxford Health Plans LLC. All rights reserved.

EI21491613